

FREQUENTLY ASKED QUESTIONS (FAQ)

PowerSchool Cybersecurity Incident

Updated January 27, 2025

What happened?

On December 28, 2024, PowerSchool, a third-party service provider used by DPCDSB became aware of a cybersecurity incident involving unauthorized access to certain PowerSchool Student Information System (SIS) information.

On January 7, 2025, PowerSchool notified us of the incident and that personal information of our students and educators may have been impacted.

Who was affected?

Is the Board changing vendors?

Not at this time.

Were all PowerSchool products impacted?

No. Only PowerSchool SIS was impacted by this incident. Other PowerSchool tools, like SchoolMessenger and SmartFind were not impacted.

I have additional questions not addressed by these FAQs.

If you have additional questions, please contact us at cyberincident@dpcdsb.org.